

### **The Orange County Fire Authority**

### **ANNUAL REPORT 2001**

### **Our Vision**

You can count on us . . . . Every member of the Orange County Fire Authority contributes to the quality of life within our community. We protect and support the needs of our neighbors to the fullest extent possible while helping and supporting ourselves. We believe in our proud traditions and our dynamic future. Our community respects and values our services and we constantly reinforce that the responsibilities for which we are entrusted are well placed.

### **Our Mission**

We proudly serve the changing needs of our communities by providing the highest quality regional emergency, safety, and support services with:

Professionalism Enthusiasm Organizational Integrity Pride Leadership Effectiveness

Our people pledge a commitment to preserving the quality of life. We protect lives, property, and the environment with compassion, vigilance, and dedication to excellence.

#### Orange County Fire Authority Board of Directors

Susan Ritschel, San Clemente Chair

> Chris Lowe, Placentia Vice Chair

Bob Bell, Villa Park Ken Blake, La Palma Shawn Boyd, Seal Beach Joe Brown, Laguna Niguel Sherri Butterfield, Mission Viejo Richard Dixon, Lake Forest Carol Gamble, Rancho Santa Margarita John Gelff, San Juan Capistrano Harold Kaufman, Dana Point Patsy Marshall, Buena Park Frank McCoy, Cypress

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#### **MESSAGE FROM THE FIRE CHIEF**

The year 2001 was a year no one involved with the fire service in this country will ever forget. For the Orange County Fire Authority, it was a time of emotion, of forging new relationships and strengthening old ones, and - not to be forgotten - of significant accomplishment. In 2001, we lived up to our designation as an "all-risk agency."

Although close together in time, two events provided the emotional bookends for our year – the September 11 terrorist attacks and the groundbreaking of our new Regional Fire Operations & Training Center.

Within minutes of the attacks on the World Trade Center and the Pentagon, OCFA joined other area safety agencies on high alert for additional terrorist activities. In the days and weeks that followed, we would send Urban Search and Rescue team members to New York and Washington and would dispatch crews to hundreds of anthrax scares. What began as a reaction to a tragedy 3,000 miles away evolved into a close-knit working relationship with local law enforcement agencies and led to efficient new procedures for responding to suspicious packages and substances.

At the other end of the spectrum was the November groundbreaking for our Regional Fire Operations and Training Center. Community members and dignitaries joined OCFA members and their families for an All-American fun day at the Irvine site of our future headquarters. Throughout the year, nearby residents were invited to participate in the planning process and meet their new neighbors in a series of town hall meetings.

Here are some of the other highlights of 2001:

- Our units responded 160,043 times. Fires caused over \$25 million property loss, tragically resulting in five fatalities and 34 fire related injuries.
- Our customer service continued to receive top marks, with those whom we helped giving us an 98% overall satisfaction rating.
- We said goodbye to 12 of our members who retired, promoted 87 others and welcomed 87 new ones.
- In the community, OCFA continued to support numerous charities, including the Salvation Army, United Way, Trauma Intervention Program, Make-A-Wish Foundation, Muscular
- Dystrophy Association, Prevent Child Abuse, Lupus Foundation and American Cancer Society. And, once again we brightened the lives of children who are less fortunate at Christmas time as part of the Spark of Love Toy Drive.
- Our Finance Department was recognized by the California Society of Municipal Finance Officers for outstanding financial reporting.
- The Hazardous Materials Team added more advanced equipment to assist with detecting chemicals and bacteria's associated with bio-terrorism.
- More than 260,000 people received education through our community outreach emphasizing fire safety, child injury prevention and CPR.

This past year was one in which the profession of firefighter took on a higher profile than it traditionally has, with more people looking upon firefighters as heroes. In my opinion, we do have lots of heroes in the OCFA. And, they go beyond those who have been called upon to rush into a burning apartment to save a trapped person or to rappel down the side of a cliff to rescue someone who has fallen.

The heroes here also include those who teach children and parents to avoid backyard drownings, those who work feverishly in the backs of ambulances to preserve the lives of accident victims, those who see that new construction is done according to code and that business owners comply with safety regulations. The dispatcher who helps a father deliver a baby is a hero. So is the paramedic with a hopeful word for the elderly man whose wife has suffered a stroke. And the finance person who volunteers to help elementary children learn to cope with asthma.

It is my honor to lead an organization of heroes.

In 2001, we were all reminded of what it means to be a firefighter and why each of us has chosen in some way to contribute to the fire service – as firefighters, Board members, important administrative, educational and professional staff, or volunteers. While it was an emotional year in many ways, 2001 was a good year for the OCFA.

The residents and taxpayers of the communities we serve can feel good about what we've accomplished. They can feel proud that we're their fire department.

Chip Prather Fire Chief



#### OCFA ORGANIZATION CHART



STATISTICAL SUMMARY					
	1998	1999	2000	2001	
Population Served	1,164,893	1,193,638	1,226,465	1,256,428	
Dwelling Units	423,526	431,193	439,906	449,275	
Assessed Values *	84,154,566,300	90,329,671,042	99,786,360,105	112,006,756,370	
	INCIDEN	T SUMMARY			
Fires	2,268	2,320	2,334	2,083	
EMS	38,173	41,452	44,733	47,617	
Other Incident Types:				1	
Ruptures	260	234	231	208	
Hazmat	1,790	1,439	1,780	1,823	
Service Call	4,235	4,295	4,582	5,069	
Good Intent	13,227	11,982	9,435	10,849	
False Alarms	5,581	4,330	5,561	5,376	
Miscellaneous	474	343	142	102	
TOTAL ALL INCIDENTS	66,008	66,395	68,798	73,127	
TOTAL UNIT RESPONSES**	149,150	152,876	161,241	160,043	
9-1-1 Call Volume			109,798	118,711	
Total Mutual Aid Received	4,309	4,156	5,225	5,097	
Total Mutual Aid Provided	5,405	4,550	3,597	3,747	
Total Property Loss	16,739,602	13,238,363	20,653,436	25,469,880	
Total Fire Injuries	52	43	45	34	
Total Fire Deaths	5	4	1	5	
RESPONSE TIMES					
	AVERAGE	# LESS THAN 5 MINUTES	% LESS THAN 5 MINUTES	Total Dispatches	
Fires	06:12	773	38%	2,083	
EMS	05:13	24,825	53%	47,617	
Average - All Call Types	05:31	32,953	48%	73,127	

\* Assessed values only for Orange County Fire Authority areas served \*\* Unit responses including out-of-jurisdiction calls



STATISTICAL DATA COMPARISON *					
	FY 1997/98	FY 1998/99	FY 1999/00	FY 2000/01	FY 2001/02
Salaries & Benefits	94,230,197	99,593,124	106,890,012	112,517,986	115,325,376
Services & Supplies	14,091,749	13,615,536	14,340,627	16,179,100	16,673,934
Taxes & Assessment	3,500	4,000	4,000	8,000	8,000
Equipment	593,923	324,270	8,000	284,438	218,115
<b>Operating Transfer Out</b>	21,206	4,443,292	12,903,815	14,992,127	20,854,446
TOTAL GENERAL FUND	108,940,575	117,980,222	134,146,454	143,981,651	153,079,871
Capital Projects	5,107,577	4,729,449	2,349,045	288,759	8,681,641
Facilities Maint & Imps		1,795,850	2,619,500	4832101	3,397,006
RFOTC			1,008,548	3,041,359	46,338,228
Vehicle Replacement	3,354,000	2,829,631	3,225,094	1,931,063	3,640,314
Sta. Development Fees	9,000				
Comm. & Info Systems	649,872	2,160,850	2,833,668	2,203,314	4,896,853
SFF Enhancement Fund				479,557	2,662,794
Debt Service					484,850
TOTAL BUDGET	118,061,024	129,496,002	146,182,309	156,757,804	223,181,557
STAFFING LEVEL					
Firefighters	744	744	745	757	760
Fire Management	38	37	39	38	39
Non-safety Staff	250	241	251	257	258
TOTAL	1,032	1,022	1,035	1,052	1,057
Reserve Firefighters	631	465	560	391	343

\* Budgeted amounts reflect all adjustments approved by the Board of Directors



Jurisdiction	Unit Responses	Jurisdiction	<b>Unit Responses</b>
Aliso Viejo	1,741	Placentia	4,024
Buena Park	8,554	RSM	3,742
Cypress	5,632	San Clemente	7,701
Dana Point	4,361	San Juan Capo	4,971
Irvine	20,068	Seal Beach	6,715
Laguna Hills	4,394	Stanton	3,542
Laguna Niguel	5,764	Tustin	8,024
Laguna Woods	6,642	Villa Park	727
Lake Forest	7,650	Westminster	13,128
La Palma	1,348	Yorba Linda	5,459
Los Alamitos	2,319	Unincorporated	17,009
Mission Viejo	10,755	TOTAL	154,270

#### TOTAL UNIT RESPONSES BY JURISDICTION January 1 through December 31, 2001

#### TOTAL INCIDENTS BY MAJOR CATEGORY

	FIRES	EMS	OTHER	TOTAL
Aliso Viejo	18	490	367	875
Buena Park	175	3,420	1,641	5,236
Cypress	95	1,619	670	2,384
Dana Point	67	1,328	773	2,168
Irvine	273	5,049	3,805	9,127
Laguna Hills	50	1,535	687	2,272
Laguna Niguel	64	1,730	940	2,734
Laguna Woods	9	3,102	572	3,683
Lake Forest	128	2,491	1,326	3,945
La Palma	22	366	185	573
Los Alamitos	36	675	286	997
Mission Viejo	131	3,814	1,693	5,638
Placentia	66	1,494	709	2,269
Rancho Santa Margarita	47	1,058	659	1,764
San Clemente	116	1,838	1,147	3,101
San Juan Capistrano	65	1,427	674	2,166
Seal Beach	55	2,194	597	2,846
Stanton	87	1,819	643	2,549
Tustin	106	2,325	1,078	3,509
Villa Park	- 7	148	127	282
Westminster	169	3,894	1,318	5,381
Yorba Linda	99	1,549	870	2,518
Unincorporated	198	4,252	2,660	7,110
TOTAL	2,083	47,617	23,427	73,127

#### **OCFA ACTIVITY BY UNIT**

Air Utilities	# Responses
A30	64
A2	63
A1	
A24	
<b>Battalion Chiefs</b>	# Responses
B4	626
B8	611
B6	595
B1	490
B5	490
B3	456
B7	359
B2	318
Engines	# Responses
<b>PME E222</b>	5,442
PME E22	5,412
PME E24	3,500
PME E61	3,426
PME E19	3,208
PME E46	2,878
PME E29	2,796
PME E64	2,661
BLS E21	2,577
BLS E48	2,499
PME E62	2,453
PME_E66	2,398
PME E60	2.394
PAU E63	2,133
PME E34	2,107
BLS E7	2,102
BLS E26	1,995
PME 65	1,995
PAU E36	1,983
PAU E37	1,907
BLS E31	1,853
PAU E28	1,823
E4	1,674
PME E51	1,646
PAU E228	1,639
PAU E9	1,585
BLS E17	1,544
PAU E39	1,532

PAU – Paramedic Assessment Unit

PME – Paramedic Engine

Engines	# Responses
PAU E57	1,467
BLS E25	1,437
E38	1,431
PAU E13	1,401
PAU E45	1,396
PAU E30	1,350
PAU E2	1,331
PAU E35	1,323
PAU E50	1,293
PAU E6	1,204
PAU E10	1,193
E5	1,185
E12	1,178
PME E23	1,140
E32	1,134
PME E58	1,051
PAU E54	1,022
BLS E219	888
PAU E44	871
BLS E224	706
PAU E8	640
PAU E52	562
BLS E229	547
PAU E53	480
BLS E226	468
BLS E207	443
PAU E42	441
PAU E20	418
PAU E40	374
BLS E202	295
BLS E1	288
PAU E18	26
BLS E230	261
BLS E213	237
BLS E210	236
E3	236
BLS E223	225
BLS E11	216
E225	200
BLS E232	196
E244	94
PAU E15	89
PAU E315	84
E218	83
E16	66

#### **OCFA ACTIVITY BY UNIT**

Engines	# Responses
BLS E240	59
BLS E14	53
BLS E307	36
BLS E332	34
E91	29
E342	27
BLS E318 & E912	24
BLS E250 & E330	23
BLS E326	22
BLS E357 & E961	19
BLS E253	18
E208 & E99	15
E971	14
E991	13
E994	11
E209 & E299	9
E981	7
E205 & E911	6
E931	5
E245	4
E254/E921/E995	3
E246/E258/E932	1
Crews	# Responses
G28	110
G28 G57	110 74
G57	74
G57 ARFF	74 <b># Responses</b>
G57 ARFF F2	74 <b># Responses</b> 301
G57 ARFF F2 F1	74 <b># Responses</b> 301 138
G57 ARFF F2 F1 F3	74 # Responses 301 138 111
G57 ARFF F2 F1 F3 F4	74 # Responses 301 138 111 4
G57 ARFF F2 F1 F3 F4 F36	74 # Responses 301 138 111 4 1
G57 ARFF F2 F1 F3 F4 F36 Dozers	74 # Responses 301 138 111 4 1 # Responses
G57 ARFF F2 F1 F3 F4 F36 Dozers K10	74 <b># Responses</b> 301 138 111 4 1 <b># Responses</b> 36
G57 ARFF F2 F1 F3 F4 F36 Dozers K10 K19	74 # Responses 301 138 111 4 1 # Responses 36 27
G57 ARFF F2 F1 F3 F4 F36 Dozers K10 K19 K53	74 # Responses 301 138 111 4 1 # Responses 36 27 11
G57 ARFF F2 F1 F3 F3 F4 F36 Dozers K10 K19 K53 Waters Tenders W7 W10/16	74 # Responses 301 138 111 4 1 # Responses 36 27 11 # Responses
G57 ARFF F2 F1 F3 F4 F36 Dozers K10 K19 K53 Waters Tenders W7 W10/16 W40	74 # Responses 301 138 111 4 1 # Responses 36 27 11 # Responses 40
G57 ARFF F2 F1 F3 F3 F4 F36 Dozers K10 K19 K53 Waters Tenders W7 W10/16	74 # Responses 301 138 111 4 1 # Responses 36 27 11 # Responses 40 29
G57 ARFF F2 F1 F3 F4 F36 Dozers K10 K19 K53 Waters Tenders W7 W10/16 W40	74 # Responses 301 138 111 4 1 # Responses 36 27 11 # Responses 40 29 25
G57 ARFF F2 F1 F3 F3 F4 F36 Dozers K10 K19 K53 Waters Tenders W7 W10/16 W40 W23 Helicopters HC 241	74 # Responses 301 138 111 4 1 # Responses 36 27 11 # Responses 40 29 25 1
G57 ARFF F2 F1 F3 F3 F4 F36 Dozers K10 K19 K53 Waters Tenders W7 W10/16 W40 W23 Helicopters	74 # Responses 301 138 111 4 1 # Responses 36 27 11 # Responses 40 29 25 1 # Responses

Ambulances	# Responses
S64	2,503
S50	2,209
S66	1,972
Others - temporary	242
Paramedic Vans	# Responses
M21	3,599
M26	3,304
M4	3,071
M31	2,920
M48	2,698
M17	2,578
M5	2,474
M7	2,204
M38	1,541
M32	1,273
Misc. Units in	
temporary service	19
Haz Mat	# Responses
H4	99
Patrols	# Responses
P11	81
P16	56
P18 & P3	44
P14	43
P1	34
P25	32
P10	15
P6/9/24/34/61	1
Trucks	# Responses
T22	1,749
T64	1,281
T61	1,162
T46	1,105
T49	978
T59	967
Т9	899
T43	878
T34	780
T4	775
	666
T45	
	659
T17	<u>659</u> 637
	659 637 49

### Our People On The Move

The following individuals, through hard work and dedication, earned promotions during the year 2001.

Robert Acosta Allen Clark Robert Gaughran Jeffrey Hawkins Gregory Hoffman

Matthew Holke Donald Jalving Christopher Leonard Larry Mann Glen Miller

**FIRE CAPTAIN** 

Michael Morganstern Curtis Morrison Ronald Sanchez Ric Schultz David Steffen Jose Valbuena

#### FIRE APPARATUS ENGINEER

Peter Beal Kirk Blain Anthony Bommarito Daniel Byrnes Daniel Cassidy John Clinkinbeard Robert Coats

Raymond Falcon Sean Garvey Michael Hall Gregory Hennessey Lawrence Kurtz James Lyon Helen Martin William Mattern Richard Mc Collom Shawn McDaniel Robert Metzger David Orr Robert Salcido Rick Sierra Todd Vanderham

Anthony Acuna Mark Backoff Mark Beckley Mark Brenner Sean Colgan Marc Cornelison Daniel Dufrene Gregory Ellis James Enterline Nicholas Freeman Alfred Gomez FIREFIGHTER Mathew Grant Dustin Grinstead Michael Heddlesten Dawn Henkel Sean Hong Gregory Horgan Jeffrey Johnson Daniel Kamakani Gary Kuhl Stacy Lambeth Ernest Miranda

James Nielsen Todd Offord Michael Ortiz Henrik Petersen Raul Ramalho Brian Roberts Scott Schultz Benjamin Sebok Wendell Simmons Glenn Stewart Patrick Thayer Michael Tyree

#### **HEADQUARTERS STAFF**

Dan Blystone, Assistant Fire Marshal Jason Demond, Fire Material Tech II Kimberly Emery, Information Systems Tech Lynn Gelling, Fire Prevention Specialist Robert Hays, Fire Prevention Trainee Rosaura Hernandez, Sr. Accounting Asst. Rachel Mayo, Sr. Accounting Asst. Kathy Mazza, Staff Assistant Randall Metz. Assistant Fire Marshal Craig Nowak. Communications Tech Tony Pirc, Warehouse Supervisor Lydia Slivkoff, Staff Analyst III Russell Snider, Fire Material Tech II

Our OCFA also recognizes the contributions of our members throughout the year with various presentations, certificates, proclamations and events. Each year OCFA members have the opportunity to nominate their peers for recognition in one of three categories — Career Firefighter of the Year. Reserve Firefighter of the Year, and Staff Employee of the Year.

#### 2001 Firefighters of the Year

#### **Battalion One** Career Mark Benedetti Reserve Craig Sample **Battalion** Two Career Greg Brinkley Larry Kurtz Reserve Michael Horgan **Battalion Three Battalion Seven**

Career	Jim Cass and Kirk Wells	Doug Obermeier
Reserve	Marc Hanson	James von Harz

#### **Battalion Four**

Career Jeff Hughes Reserve Michael Tyree

**Battalion Eight Bob** Hutnyan Darren Burkhart

Staff Employee of the Year David Paschke

#### **Battalion Five**

Stephen J. Miller David Skarman

**Battalion Six** 

Henrik Petersen



# OCFA Chaplain Program

The Orange County Fire Authority recognizes that during or after crisis situations, employees, their immediate families, and the community may need access to spiritual guidance, counseling and assistance. In keeping with the general philosophy of service to its employees, as well as the citizens of Orange County, the OCFA's Chaplain Program was designed to meet these essential needs.

The program, established May 10, 1997, originally consisted of four members of the clergy from different religious faiths. In June, 1999, four additional members from the clergy were added to the Chaplain team. Each of the eight Chaplains are now assigned to serve the eight OCFA Battalions and Headquarters.

Monsignor John Sammon Greg Anderson Mark Bagley Warren Johnson Dave Keehn John McKeague

Tom Bousman Steve Willis Bob George

After the September 11 Terrorist attacks, President George Bush declared September 14. 2001 a National Day of Prayer and Mourning. To show support for this event and to honor the firefighters who perished in the attacks. the OCFA held a special ceremony for its employees in the area next to the Training Classroom. OCFA Chaplains attended the moving and emotional event to provide prayer and guidance.



## Community Education

The Orange County Fire Authority provides a wide variety of community based education programs that raise public awareness through education. The focus of this effort is to deliver high quality fire safety education programs along with the delivery of all-risk preparedness programs such as earthquake preparedness and programs focused on reducing childhood injuries and deaths like the highly successful drowning prevention program. OCFA firefighters also participated in hundreds of community events throughout the year.

In 2001, the following programs were conducted:

- 158 Junior Firefighter Programs for 18,000 fifth grade students throughout OCFA's jurisdiction
- 500 Disaster Preparedness and Fire Safety Programs for 45,000 residents
- 35 CPR Classes for 513 residents
- 12 Drowning Prevention Classes that reached 444 residents
- 35 Fund-Raising events for 9,093 residents



## Highlights of Support Services

The Support Services Department provides essential services to support all departments of the Authority.

#### The Roles of each Support Services Section

The Automotive Section is responsible for managing a fleet of 415 vehicles and fire apparatus; performs preventive maintenance (PM), major repairs, and renovations on the Authority's apparatus and vehicles; tests and certifies specialty equipment; designs and develops specifications; and oversees acquisition and manufacturing quality assurance of all vehicles and apparatus.

The Legislative Services Section monitors legislation and regulations, and advocates the Authority's position before federal, state, and local governing and regulating agencies.

**Property Management** oversees the acquisition of land and facilities for use by the Authority; coordinates requests for repair and maintenance of facilities; manages design, engineering, and construction of new facilities, and remodeling of existing facilities; manages the repair and replacement of facility appliances, furnishings; and provides space planning and needs assessments for all space requests.

**Strategic Services** is responsible for researching demographic issues impacting OCFA services to the community including population shifts, density, socio-economic influences, response times, call loads, infrastructure, and in-fill projects in order to determine appropriate service levels and benchmarks. This section provides ongoing coordination of the OCFA strategic plan, and coordinates the development and implementation of performance indicators to measure organizational efficiency. In conjunction with city/county and Local Agency Formation Commission (LAFCO) planning staff, the section reviews and responds to major development proposals for public safety and fire protection impacts. Other responsibilities include analyzing and monitoring impacts of development, annexations, and incorporations on fire resources; initiating agreements with developers for acquisition, design, and construction; and dedication of fire facilities, equipment, costs, or services. Coordinates benefit fee area boundaries with jurisdictions and responds to requests for parcel and demographic information.

### Highlights of Business Services

The Business Services Department, comprised of five sections, provides administrative support; investment services; financial services; purchasing and warehousing functions; information systems development, repair, and installation.

#### The Roles of each Business Services Section

**The Finance Division** is responsible for providing financial accounting, reporting, planning, and developing procedures and policies to protect and safeguard the financial and material assets of the Authority. Responsibilities include accounts receivable, accounts payable, and payroll; general accounting of fixed assets, and general ledger; and support budget preparation and monitoring, financial forecasting, and special financial studies.

**Information Systems** is responsible for the development, operation, and maintenance of the Authority's computer, network, and information systems. This includes: information technology strategic planning and forecasting; development and monitoring of computer and electronic messaging standards and guidelines; computer and network systems analysis, design, and implementation; internal and external systems development and coordination; and software and hardware evaluation, selection, and deployment for all information services-related purchases, upgrades, and replacements.

**Material Management** (also known as Service Center) provides shipping, receiving, and warehousing services for the Authority; performs mail processing and delivery services; certifies and maintains breathing apparatus; provides repair and fabrication services on equipment, woodworking, safety garments, and tools; manages the acquisition and distribution of bulk supplies and equipment; and provides logistical support for major emergencies.

**Purchasing** processes all purchasing requisitions, develops request for proposals, manages formal bid processes, and manages surplus property for the Authority.

**Treasury & Financial Planning** is responsible for providing a variety of Treasury and Financial Planning services for the Authority. Treasury services include monitoring cash balances, making investments, issuing and administering long and short-term debt, oversight of the Deferred Compensation program, and accounting support to the Employee Benefits Section. Financial Planning services include preparation of annual budgets, monitoring and reporting of budget variances, financial forecasting, and special financial studies.

#### Major accomplishments in the Year 2001

On August 16, 2001, OCFA completed the issuance of Revenue Bonds for the Regional Fire Operations & Training Center. Proceeds from the revenue bonds are being used to fund construction of the new RFOTC. The bonds will be repaid over a 9-year term with an average coupon to investors of 3.68%. The credit quality of the bond issuance was analyzed by Standard & Poor's and Moody's Investor Services and both agencies provided high quality ratings. Standard & Poor's assigned a rating of AA and Moody's Investor Services assigned a rating of A1. Both agencies stated that the primary factors for assigning positive ratings were strong financial management, a solid record of fiscal discipline, and high quality of information provided by Authority staff.

OCFA was formally recognized for having its written investment policy certified by the Municipal Treasurer's Association of the United States & Canada. Certification is awarded when an agency's investment policy meets the professional standards set forth by the Association. The Authority was honored at the Association's 36<sup>th</sup> Annual Conference in Cleveland, Ohio in August.

The 2001-2003 Budget produced by Financial Services was honored with the Meritorious Award in Budgeting from the California Society of Municipal Finance Officers and the Distinguished Budget Presentation Award from the Government Finance Officers Association.

Staff from Business Services, Clerk of the Authority, and Operations are jointly participating in a program called Open Airways for Schools. This program is a school-based health education program for children ages 8 to 11 that suffer from asthma. Each Open Airways team will teach children how to better manage their asthma condition and prevent or reduce the number and duration of asthma episodes. This is an exciting opportunity for administrative staff to be involved with the community.



### Highlights of Fire Prevention Efforts

The mission of the OCFA is the protection of lives, property, and the environment. Preventing emergency incidents is by far the most cost-effective means of achieving our mission. The more than 70 men and women who comprise the Fire Prevention Department join together the efforts of five Sections with the aim of reducing community risks, thereby protecting both our communities and our emergency response personnel. From the initial stages of reviewing major development proposals, to post-incident investigation that provides the foundation for future fire prevention efforts, the Fire Prevention Department is working in the field every day to meet the needs of our communities.

In 2001, efforts at community outreach and training were redoubled, resulting in gains in customer service and satisfaction. For example, staff reached over 200 customers by means of quarterly training sessions in plan processing, passing a fire inspection, fire alarm requirements, and fire sprinklers, as well as a special outreach session for high-rise building managers and engineers. OCFA staff co-chaired a statewide hazardous materials conference attended by over 750 participants from the regulatory and business communities, providing over 200 hours of training in 65 separate sessions. Staff also expanded and improved a partner jurisdiction liaison program, and provided input to the building community regarding new concepts in street and neighborhood designs.

#### The Roles of Each Fire Prevention Section

Advance Planning, in conjunction with city/county and Local Agency Formation Commission (LAFCO) planning staff, reviews and responds to major development proposals for public safety and fire protection impacts.

The Hazardous Materials Services Section manages an inventory program of hazardous materials stored, handled, and used within the OCFA's jurisdiction, and conducts planning efforts designed to reduce the hazards posed by chemicals in the community. The section is entirely fee funded, with two fee programs supporting hazardous materials risk reduction and education. OCFA's fuel tanks and fuel management programs are now consolidated within the HMSS section.

Investigation Services Section's peace officers review and investigate fires and determine appropriate intervention strategies, with options ranging from proposed education efforts, to making arrests and filing with the District Attorney's Office, to juvenile intervention through the Fire FRIENDS (Fire Regional Intervention Education and Delivery Systems) Program. Upcoming plans include augmented assessment of fire incidents to help determine potential public safety issues.

Inspection Service's field inspection staff conduct a variety of complex fire inspection activities, from issuing annual permits for hazardous conditions as prescribed by the California Fire Code, to the resolution of public complaints regarding business, environmental, or residential issues. The section also coordinates with civic groups to ensure code compliance at special events, trains fire suppression personnel, and provides quality assurance for the Fire Prevention automated system.

The Planning and Development Services Section works with the development community and jurisdictions' planning and building staff to ensure that new developments meet fire and life safety requirements prior to occupancy. Staff review conceptual designs, coordinate with the design and construction community, and conduct inspections of construction projects, new systems, and urban-wildland interface areas. The section also develops local fire code amendments for adoption.

#### Major Accomplishments in the Year 2001

The following items are highlights from a long list of accomplishments by the Fire Prevention Department over the past year:

- Completed initial discussions with the Irvine Company for design and construction of four new fire stations in the City of Irvine.
- Responded to environmental review for projects such as the Orangethorpe (ONTRAC) Rail Corridor, Rancho Mission Viejo, Talega/San Clemente, and nearby Ortega Valley projects.
- Completed a financial agreement for fire services in City of Irvine Planning Area 27.
- Coordinated with LAFCO for the incorporation of the Newport Coast into the City of Newport Beach.
- Participated in the renewal process for the 10-year Cleveland National Forest Land Management Plan.
- Updated over 4,000 hazardous materials inventories and business plans, and conducted 16 mandated audits of facilities in the risk management program for highly toxic chemicals under the Clean Air Act.
- Provided emergency incident support with hazardous materials inventory data to major fires at UCI and a manufacturing facility.
- Removed 14 underground fuel storage tanks from OCFA fire stations, and developed a plan for the strategic management of fuel resources for emergency and routine needs.
- Evaluated and approved an automated imaging system for retention of criminal records.
- Researched and acquired access to a software vendor for searching public information in criminal cases, and acquired a geographical information system for crime and data analysis.
- Approved and provided inspector standby for 23 aerial fireworks displays that were conducted safely for July 4<sup>th</sup> festivities.
- Implemented a Community Safety Message for OCFA telephone systems.
- Developed an Intranet system to provide access to inspection status and statistical summaries, to be implemented in 2002.
- Implemented "over-the-counter" plan review of specified plan types, averaging 20 such plan reviews per week and resulting in high customer approval.
- Enhanced an interactive voice response system integrated with the plan tracking database, which provides status of plans to over 200 customers per week.
- Implemented an automated database for recording the vegetation management program in the wildland interface, linked to the County's system, for improved project tracking and coordination.
- Completed a classification and compensation study for technical and professional fire prevention staff, conducted several recruitments, and hired new and well-qualified employees to fill vacancies.
- In response to a 2001 Orange County Grand Jury report on residential fire sprinklers, plans are underway for a Fire Sprinkler Summit in 2002, to provide a forum for stakeholders to discuss sprinkler issues.

#### **Fire Prevention Department Annual Performance Statistics**

Documenting fires and other emergencies that never occurred is difficult, but the following performance indicators graphically illustrate progress being made every day to prevent emergency incidents and help ensure the safety of our communities.

Regulated Facilities	4,428
Total Billing *	\$1,129,604
Collected Billings	99%
CalARP Facilities	52
CalARP Audits Completed	16
Enforcement or Compliance Actions	287
Annual Inspections	411
Permits Issued	1,097

#### **HAZARDOUS MATERIALS SERVICES**

\* Includes fee for CalARP (CA. Accidental Release Program for Extremely Hazardous Substances

#### **INVESTIGATION SERVICES**

Fire Incidents	2,352
Investigations Handled by staff	198
Intentional fires report to Dept. of Justice	176
Juveniles referred to Fire FRIENDS	59
Cost Recovery cases	48
Cost Recovery dollars billed	\$17,130
Cases closed by arrest/or interest of justice	34

#### **INSPECTION SERVICES**

Annual Inspections	779
Fireworks Stands inspected	47
Special Events Permits issued	488
Fire Hazard Complaints resolved	202
Permits issued by Inspection Services Staff	1,745
Permits issued by Suppression Staff	13,615

#### **PLANNING & DEVELOPMENT SERVICES**

Plans Reviewed	11,894	
Construction Inspections completed	12,947	
Plans reviewed at public counter *	317	
Customers Served at public counters	9,908	

\* Program initiated in September 2001

### Highlights of the Operations Department

The Operations Department is divided into four geographical operational divisions and an Operations Support Division.

**Division I** is comprised of two Battalions. Battalion 1 serves the cities of Los Alamitos, Seal Beach, Westminster, and the unincorporated communities of Sunset Beach and Midway City. Battalion 8 serves the cities of Cypress, La Palma, Stanton, and Buena Park. Administration of the OCFA Fire Explorer Program, consisting of 11 Fire Explorer Posts throughout the County, is also assigned to Division I.

**Division II** is comprised of two Battalions. Battalion 4 serves the cities of Aliso Viejo, Laguna Woods, Laguna Hills, Lake Forest, and the unincorporated area of the former El Toro Marine Base. Battalion 5 serves the city of Irvine, the unincorporated communities of Emerald Bay, Newport Coast, Santa Heights, and John Wayne Airport. The Authority also provides Crash Fire Rescue (ARFF) services at John Wayne Airport. Administration training of OCFA Hazardous Material Response Team (HMRT) is also assigned to Division II.

**Division III** is comprised of two Battalions. Battalion 6 serves the cities of Dana Point, San Clemente, San Juan Capistrano, Laguna Niguel, and the unincorporated areas of South County. Battalion 7 serves the cities of Mission Viejo, Rancho Santa Margarita, the unincorporated communities of Coto De Caza, Trabuco Canyon, Modjeska Canyon, and the unincorporated areas of South County. Administration and training of OCFA Urban Search and Rescue (USAR National Task Force 5) and Swift Water Rescue Programs is also assigned to Division III.



**Division IV** is comprised of two Battalions. Battalion 2 serves the cities of Yorba Linda and Placentia. Battalion 3 serves the cities of Tustin, Villa Park, and the unincorporated communities of Orange Park Acres and Silverado Canyon.

**Division V** (Operations Support Division) is comprised of the following sections: Emergency Communications Center, Emergency Medical Services Section, Operations Training and Safety Section, Special Operations Section (Helicopter Program and Crews/Equipment) and Emergency Planning and Coordination Section. Administration and training of the Reserve Firefighter Program (RFF) and the Chaplain Program are also assigned to Division V.



The Communications Section is responsible for receipt and dispatch of emergency calls. The dispatcher answering the initial call determines the type of call, jurisdiction and closest unit, and then dispatches units via Computer Aided Dispatch (CAD). The Communication Services unit of this section is responsible for the installation of telephones, mobile radios, and data terminals; provides research, development of specifications, acquisition of all telecommunications and emergency communications equipment; and performs installation, maintenance and repairs on communications equipment.

**Emergency Medical Services (EMS)** provides continuous quality improvement, administrative, liaison services, and continuing education related to the Authority's EMS program. This includes tracking of records certification, and licensure of all Emergency Medical Technicians (EMT) and Paramedics employed by the Authority. Additionally, this section monitors service delivery of first responders and paramedics employed by the Authority.

The Emergency Planning and Coordination (EPAC) section coordinates the Authority's emergency planning with Federal, State, and local jurisdictions and agencies, manages the Department's Operations Center (DOC) during major emergencies, and serves as the Authority liaison to any agency requiring information on emergency response or planning. The EPAC Battalion Chief represents the Authority on working task forces such as the state and federal Terrorism Task Force, Nuclear Power Authority, and Marine Disaster. This section coordinates all California Department of Forestry (CDF) Gray Book issues, contract counties review, and automatic aid issues. This section also maintains and updates all City and County Emergency Plans, the multi-agency Mutual Aid Plan, Office of Emergency Services (OES) Mutual Aid Plan, Supplement Response Guidebook, OCFA Mutual Aid Operational Area Plan, etc. The Chief also has responsibility for the administration and coordination of OCFA Vegetation Management Program (VMP/Wildland Defense Program). The goal of this program is to mitigate the negative effects of wildland fires by developing tactical pre-fire plans, control burns to lessen the effects of wildland fires, and community awareness of efforts the community can take to prevent property and life loss in the wildland/urban interface.

**Special Operations** is responsible for coordination of the Authority's Helicopter Program, fire crews, and heavy fire equipment. The Authority currently maintains firefighting helicopters used for emergency responses throughout the year for wildland and wildland-urban interface fires, swift water and still water rescues, medical rescue support, and disaster mitigation. The Crews and Equipment unit is responsible for coordinating firefighting handcrews and heavy fire equipment, fire road maintenance, and various construction and maintenance projects.



**Training and Safety** delivers and facilitates all operations personnel training activities. This includes research, development, and implementation of a variety of training courses, including basic and advanced firefighter techniques, administrative and supervisory training. The Training Section coordinates and administrates recruit and promotional training academies including Reserve Firefighters, firefighters, lateral paramedics, engineers, and officer academies. This section maintains a strong working relationship with Santa Ana College and the California Joint Apprentice Commission (JAC). The OCFA Training Section is a leader in training research and development on the Orange County Training Officers board locally, and Training Resources and Data Exchange (TRADE) nationally. This section also serves in a lead capacity on issues of employee and incident safety, with training officers doubling as incident safety officers.

### Major Incidents

**January 9**— High tides and large swells caused substantial flooding near Anderson Street and Pacific Avenue in the Surfside area of Seal Beach. OCFA personnel assisted the City of Seal Beach in rebuilding and fortifying berm.

**February 15**— A three-alarm apartment fire destroyed two units and damaged two more at Tustin East Drive in Tustin. Damage was listed at \$800,000 to structure and \$65,000 to contents.

March 23 — A cutting torch caused a two-alarm structure fire on Eminencia Del Sur in San Clemente resulting in \$400,000 damage.

May 26 — An unattended candle caused a two-alarm structure fire in a condominium on Los Viveros in Mission Viejo. Damage was \$250,000 to structure and \$50,000 to contents.

June 12 — A single-family, two-story home on Via El Molino in Yorba Linda was destroyed. A compressor, used to spray lacquer on cabinets being refinished, sparked causing the blaze. Damage was \$350,000 to structure and \$100,000 to contents.

June 15 — An electrical short caused a structure fire on Yanez in Mission Viejo. Damage was \$200,000 to structure and \$50,000 to contents.

**June 21**— A total of seven acres burned at a vegetation fire near the corner of Kraemer Boulevard and Lambert Road in the unincorporated area of Brea.

July 4 — An early morning fire damaged the Marguerite Aquatic Center in Mission Viejo. Damage was \$250,000 to structure and contents.

**July 12** — A second alarm fire on West Nine Drive in Laguna Niguel resulted in \$250,000 total damage. A Plumbing torch started the blaze.

July 23 — A fire broke out at the Physical Science Building at UC Irvine, creating a serious hazardous materials incident. Four alarms, three Hazardous Materials units and approximately 200 firefighters responded.

August 1 — Five condominiums were destroyed and two were damaged in a fast-moving vegetation fire in the Trafalgar Canyon area of San Clemente. A total of 117 firefighters, 25 engines, two trucks, two helicopters, two dozers, and three hand crews fought this fire, which burned five acres.



August 21 — A two-alarm fire caused \$300,000 damage to a residence on Riverstone in Laguna Niguel.

September 11 — In response to the terrorist attacks in New York City and the Pentagon the OCFA went on heightened alert, taking the following steps: all trucks and engines were staffed with four people; all reserve engines were staffed with career or reserve personnel; selected relief engines were staffed; the Operating Center and Media Center were activated; preparations were made for Urban Search and Rescue Team deployment.

**October** — As a result of the anthrax scare the OCFA responded to hundreds of calls of white powdery substances being found. Fortunately, none of the substances turned out to be anthrax.

**October 4** — A faulty water heater caused a three-alarm fire at the Ridgecrest Apartments in Lake Forest. Damage was \$255,000 to structure and \$100,000 to contents.

November 26 — A three-alarm fire caused \$180,000 damage at a restaurant on Pacific Coast Highway in Dana Point.

**December 13** — A structure fire at a three-story, wood frame apartment building on Avenida Lobeiro in San Clemente caused \$210,000 in damage.

## Community Events

Members of the OCFA take an active part in the communities in which they serve, including participation in the following events:

Aliso Viejo	Bunny Blast Children's Summer Safety- Target Coast Hills Community Church- Annual Play Fluor Daniels Corporation- "Bring Your Kid to Work Day" Pool Safety at Wood Canyon Homeowners Association Soap Box Derby- Southern California Foster Kids
BUENA PARK	Bobby Sox Opening Day Ceremonies Carnivals at Buena Terra, Dickerson, Holder and Dysinger Schools Chamber of Commerce Business Expo Child Safety Fair Senior Center- Aloha Fest Silverado Days and Parade
Cypress	Carnivals at Landell School and Arnold School Children's Christmas Party at Mitsubishi Children's Spree at Mervyns/Salvation Army Holiday Bizarre/Arts and Crafts Octoberfest Tree Lighting/City Hall
DANA POINT	A Taste of Three Cities Tall Ships Festival
FOOTHILL RANCH	Rodeo and Lake Forest Business Fair
Irvine	American Cancer Society- Relay for Life California Energy Coalition/Torchiere Lamp Exchange Carnivals at Westpark and Green Tree Schools CHOC Pediatric Cancer Walk-a-Thon Festa della Vendemmia- Pediatric Cancer Foundation Home Town Heroes Celebration Irvine Harvest Festival Juvenile Diabetes Walk- UCI/Aldrich Park Prayer Vigil in Turtle Rock Summer Day Camp Carnival- Bethel Korean Church

La palma	Carnivals for Girls Softball and Boys Basketball La Palma Fiesta Days and Parade Safety Day at La Palma Park
LAGUNA HILLS	Dine for America- Claim Jumper Emergency Response/Saddleback Hospital Volunteer Group Kid Fair at Home Depot Kid Safe Event- Saddleback Hospital Local Firefighter Appreciation- The Wellington Saddleback Hospital- NICU Babies Reunion Senior Fire Safety- Parkinson's Disease Foundation
LAGUNA NIGUEL	Child Safety Fair- First Bank and Trust Crown Valley Pool Drowning Prevention Program Laguna Niguel Holiday Parade Lifestyle Expo at Plaza De La Paz Mervyn's California Annual Child Spree Event Santa's Arrival at Crown Valley Community Park Tree Lighting
LAGUNA WOODS	Earthquake Fair Local Firefighter Appreciation- the Renaissance at the Regency Health and Wellness Fair at Marriott Villa Valencia
LAKE FOREST	Disaster Preparedness for Businesses- City of Lake Forest Lake Forest Fiesta Days and Rodeo 9-11 Fundraiser at Santiago Elementary School El Toro Water District Annual Open House Jog-a-Thon at Valencia and Olivewood Elementary School Lake Forest Snow Fest Western Digital Corporation- Grand Opening
LOS FLORES	Santa Margarita Water District Water Awareness Month
LOS ALAMITOS	Chamber of Commerce Summer Fest Christmas Sing-A-Long Cotton Wood Park Carnivals at St. Hedwig and Weaver Elementary Schools 5K/10K Run Los Alamitos Park and Recreation Department
MISSION VIEJO	Orange County Sheriff's Mission Viejo Walk Against Drugs Santa's arrival in Mission Viejo
NEWPORT COAST	Halloween Fire Safety at Ridge Park Clubhouse Harvest Community Social- Newport Coast Community Association

PLACENTIA	City of Placentia Health & Safety Fair Heritage Days/Parade and Festival	
PORTOLA HILLS	Portola Hills Annual Easter Egg Hunt	
Rancho Santa Margarita	Boo Blast Drowning Prevention Awareness and Safety Day Easter Egg Hunt Plaza Antonio Sport and Safety Spectacular	
SAN CLEMENTE	Kids Care Fair at San Clemente Hospital	
San Juan Capistrano	Family Support Center Kid Care Fair at Mission San Juan Feria del Sol Health and Safety Fair at San Juan School Swallows Day	
SEAL BEACH Sunset Beach	Fire Safety for the College Park Home Owners Picnic Seal Beach Sand Castle Contest Sunset Beach Art Festival and Pancake Breakfast Sunset Beach Halloween Haunt	
STANTON	Children's Miracle Network Safety Fair Sam's Club Summerfest	
TUSTIN	Candlelight Vigil- Sunrise Assisted Living Dinosaur Dash- Tustin Public Schools Foundation Halloween Fire Safety at the Tustin Villas Senior Health Fair- Tustin Area Senior Center Toastmasters at Hewes Intermediate School Tustin Tiller Days	
VILLA PARK	Family Picnic/Villa Park Days Little League Parade Santa Claus Holiday Parade	
WAGON WHEEL	Wagon Wheel Easter Egg Hunt	
WESTMINSTER	Carnivals at Eastwood and Fryberger Elementary Schools City Safety Day Halloween at the Mall, Community Services and Recreation Department Picnic at Gillspie Park sponsored by Children's Home Society of California Spring Festival/Open House	

YORBA LINDA Calvary Chapel School Carnival Chamber of Commerce Business Showcase Earthquake Preparedness & Safety Fair East Lake Village Community Assoc. Safety Awareness Day Harvest Festival Yorba Linda Health and Safety Fair



....and these events throughout the County American Cancer Society Daffodil Days Career Days at high schools CHOC Walk **Drowning Prevention Campaign** Every 15 Minutes Program at high schools **FDNY Fundraisers** Fire Prevention Week Fire Service Recognition Day Fire Station O234pen Houses Fourth of July Parades, Street Fairs and Fire Works Shows Health and Safety Fairs High School Job Shadow Programs Kinder Caminata at Colleges Lupus Foundation Run Orange County Employees Association Annual Health & Safety Fair Prevent Child Abuse Orange County Read Across America Red Ribbon Week

#### CUSTOMER SATISFACTION DATA BY CITY/AREA January 1 – December 31, 2001

CITY	SURVEY	SURVEY	OVERALL
OR	FORMS	FORMS	SATISFACTION
AREA	SENT	RETURNED	RATE
Aliso Viejo	547	181	97%
Buena Park	2,587	583	97%
Coto de Caza	96	36	99%
Cypress	1,108	292	97%
Dana Point	861	266	98%
El Modena	49	11	98%
Emerald Bay	5	1	100%
Foothill Ranch	1	1	100%
Irvine	3,611	906	97%
La Palma	227	79	98%
Laguna Hills	1,163	281	97%
Laguna Niguel	1,105	368	98%
Laguna Woods	2,724	1,238	98%
Lake Forest	1,782	533	98%
Los Alamitos	423	106	97%
Midway City	274	50	98%
Mission Viejo	2,475	787	98%
Modjeska Canyon	9	3	100%
Newport Coast	70	18	99%
Orange Park Acres	28	13	99%
Placentia	969	266	98%
Rancho Santa Margarita	690	220	97%
Rossmoor	150	88	99%
San Clemente	1,034	348	98%
San Juan Capistrano	1,019	323	98%
Santa Ana Heights	23	4	99%
Santiago Canyon	39	7	95%
Seal Beach	1,223	479	98%
Silverado Canyon	26	8	96%
Stanton	976	157	97%
Trabuco Canyon	35	10	99%
Tustin	2,375	648	97%
Villa Park	112	35	98%
Westminster	2,533	618	96%
Yorba Linda	910	303	97%
TOTAL/AVERAGE %	31,259	9,267	98%

## Regional Fire Operations & Training Center

In July 2001, the OCFA obtained unanimous approval from member agencies for the financing plan and issuance of revenue bonds for the **Regional Fire Operations** and Training Center. In November, the design of the project was completed. In its final form it has about 241,000 square feet building of space including training props, and is located on about 20



acres of land. The bidding process for a general contractor took place in November 2001. Due to the bids coming in high, the project went through a redesign and strict value engineering process. It was put back out to bid in January 2002 to pre-qualified contractors. At the January 2002 board meeting, the construction bid was awarded to S.J. Amoroso.

On November 17, 2001 the official Regional Fire Operations and Training Center ground breaking ceremony took place. The event was a huge success with participation by employees, neighbors from the surrounding communities, many board members, and dignitaries from throughout the state. In addition to the official ceremony, there were a number of booths and displays showcasing the fire authority and the project.

Progress on the project continues at a fast pace with continued focus on building a highly functional, community friendly facility. The community continues to be involved in the project through regular community out reach and open houses for area residents and homeowner groups to view the model and ask questions. Plans continue to develop the project as an Edison Showcase, and to establish a Leeds rating for the site.

In December 2001, the Board of Directors established a firefighter memorial committee and allocated \$35,000 in seed money to establish the project. A non-profit 501(c)3 will be set up to solicit donations to fund the design and construction of the memorial.

Grading is scheduled to start about March 1<sup>st</sup>, 2002. Construction will continue for about the next 18 months with completion planned for late 2003.

#### OCFA FIRE STATIONS Proudly Serving the Communities of...

**ALISO VIEJO,** Station 57 **BUENA PARK**, Station 61 **BUENA PARK,** Station 62 **BUENA PARK,** Station 63 COTO DE CAZA, Station 40 **CYPRESS.** Station 12 **CYPRESS, TRI-CITIES, Station 17 DANA POINT, DOHENY, Station 29 DANA POINT, NIGUEL, Station 30 EMERALD BAY**, Station 11 **FOOTHILL RANCH**, Station 54 **FULLERTON, AIRPORT, Station 41 IRVINE**, Station 6 **IRVINE**, Station 38 **IRVINE/LAKE FOREST, Station 20 IRVINE, INDUSTRIAL, Station 28 IRVINE, SPECTRUM, Station 51 IRVINE, UNIVERSITY, Station 4 IRVINE, VALENCIA, Station 26 IRVINE, WOODBRIDGE, Station 36 JOHN WAYNE AIRPORT, Station 33** LADERA/LAS FLORES, Station 58 LA PALMA, Station 13 LAGUNA HILLS/LAGUNA WOODS, Station 22 LAGUNA NIGUEL, Station 5 LAGUNA NIGUEL, BEAR BRAND, Station 49 LAGUNA NIGUEL, NORTH, Station 39 LAKE FOREST, Station 19 LOS ALAMITOS, Station 2 **MIDWAY CITY, Station 25** 

**MISSION VIEJO, Station 24 MISSION VIEJO, NORTH, Station 31 MISSION VIEJO, SOUTH, Station 9 MODJESKA**, Station 16 **ORANGE**, Station 1 **PLACENTIA, BRADFORD, Station 35 PLACENTIA, VALENCIA, Station 34 PORTOLA HILLS, Station 42 RANCHO SANTA MARGARITA, Station 45** SAN CLEMENTE, Station 50 SAN CLEMENTE, Station 59 SAN CLEMENTE, Station 60 SAN JUAN CAPISTRANO, Station 7 SANTA ANA, SKYLINE, Station 8 **SEAL BEACH, DOWNTOWN, Station 44 SEAL BEACH, FRWY, Station 48** SILVERADO, Station 14 SILVERADO (USFS), Station 15 **STANTON**, Station 46 **SUNSET BEACH, Station 3 TRABUCO**, Station 18 **TUSTIN,** Station 21 **TUSTIN**, Station 37 **TUSTIN RANCH, Station 43** VILLA PARK, Station 23 WESTMINSTER, Station 64 WESTMINSTER, Station 65 WESTMINSTER, Station 66 YORBA LINDA, Station 10 YORBA LINDA, Station 53 YORBA LINDA, EAST, Station 32

# Building for our future...

