



ORANGE COUNTY FIRE AUTHORITY

AGENDA

BOARD OF DIRECTORS SPECIAL MEETING
Thursday, June 27, 2013
6:30 P.M.

Regional Fire Operations and Training Center
Board Room
1 Fire Authority Road
Irvine, CA 92602

Unless legally privileged, all supporting documentation and any writings or documents provided to a majority of the Board of Directors after the posting of this agenda, which relate to any item on this agenda will be made available for public review in the office of the Clerk of the Authority located on the 2nd floor of the OCFA Regional Fire Operations & Training Center, 1 Fire Authority Road, Irvine, CA 92602, during regular business hours, 8:00 a.m. - 5:00 p.m., Monday through Thursday, and every other Friday, (714) 573-6040. In addition, unless legally privileged, all supporting documentation and any such writings or documents will be available online at <http://www.ocfa.org>.

This Agenda contains a brief general description of each item to be considered. Except as otherwise provided by law, no action or discussion shall be taken on any item not appearing on the following Agenda. Unless legally privileged, supporting documents, including staff reports, are available for review at the Orange County Fire Authority Regional Fire Operations & Training Center, 1 Fire Authority Road, Irvine, CA 92602 or you may contact Sherry A.F. Wentz, Clerk of the Authority, at (714) 573-6040 Monday through Friday from 8 A.M. to 5 P.M.

If you wish to speak before the Fire Authority Board, please complete a Speaker Form identifying which item(s) you wish to address. Please return the completed form to the Clerk of the Authority prior to being heard before the Board. Speaker Forms are available at the counters of both entryways of the Board Room.



In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, you should contact the Clerk of the Authority at (714) 573-6040.

CALL TO ORDER

INVOCATION by OCFA Chaplain Ken Krikac

PLEDGE OF ALLEGIANCE by Director Hatch

ROLL CALL

PRESENTATIONS

1. **Requests for Commendations and Proclamations**

Submitted by: Sherry Wentz, Clerk of the Authority

A. Certificate of Recognition for Robert Barnhart, Irvine Unified School District

Recommended Action:

Approve requests as submitted and make presentations to those present.

PUBLIC COMMENTS

Resolution No. 97-024 established rules of decorum for public meetings held by the Orange County Fire Authority. Resolution No. 97-024 is available from the Clerk of the Authority.

Any member of the public may address the Board on items within the Board's subject matter jurisdiction but which are not listed on this agenda during PUBLIC COMMENTS. However, no action may be taken on matters that are not part of the posted agenda. We request comments made on the agenda be made at the time the item is considered and that comments be limited to three minutes per person. Please address your comments to the Board as a whole, and do not engage in dialogue with individual Board Members, Authority staff, or members of the audience

The Agenda and Minutes are now available through the Internet at www.ocfa.org. You can access upcoming agendas on the Monday before the meeting. The minutes are the official record of the meeting and are scheduled for approval at the next regular Board of Directors meeting.

CLOSED SESSION

CS1. CONFERENCE WITH LEGAL COUNSEL – ANTICIPATED LITIGATION
Authority: Exposure to Litigation pursuant to Government Code Section 54956.9(b)
(1 case)

CLOSED SESSION REPORT

REPORT FROM THE BUDGET AND FINANCE COMMITTEE CHAIR

MINUTES

No items.

CONSENT CALENDAR

2. **FY 2012/13 Mid-Year Budget Adjustment**

Submitted by: Lori Zeller, Assistant Chief, Business Services Department

Recommended Action:

Authorize the proposed mid-year budget adjustment in the General Fund (Fund 121) including an increase of \$1,760,000 in revenue and an increase of \$1,760,000 in appropriations.

DISCUSSION CALENDAR

3. June Legislative Reports

Submitted by: Brian Stephens, Assistant Chief, Support Services Department

Recommended Action:

Approve recommended legislative positions.

4. Refunds for Unverified Hazardous Materials Disclosure Inspections

Submitted by: Keith Richter, Fire Chief

Recommended Actions:

1. Direct staff to issue refunds to businesses that were billed for hazardous materials disclosure inspections for FY 2005/06 through 2011/12, the performance of which could not be verified during the audit of inspection records.
2. Direct staff to circulate notice to the affected businesses of the availability of a refund to enable those businesses to claim their refunds.
3. Direct staff to make the necessary budget adjustments.

REPORTS

5. Chief's Report

BOARD MEMBER COMMENTS

ADJOURNMENT - The next regular meeting of the Orange County Fire Authority Board of Directors is scheduled for July 25, 2013, at 6:30 p.m.

AFFIDAVIT OF POSTING

I hereby certify under penalty of perjury under the laws of the State of California, that the foregoing Agenda was posted in the lobby and front gate public display case of the Orange County Fire Authority, Regional Training and Operations Center, 1 Fire Authority Road, Irvine, CA, not less than 72 hours prior to the meeting. Dated this 20th day of June 2013.

Sherry A.F. Wentz, CMC
Clerk of the Authority

UPCOMING MEETINGS:

Budget and Finance Committee Meeting

Wednesday, July 10, 2013, 12 noon

Board of Directors Meeting

Thursday, July 25, 2013, 6:30 p.m.

PRESENTATIONS - AGENDA ITEM NO. 1
BOARD OF DIRECTORS SPECIAL MEETING
June 27, 2013

TO: Board of Directors, Orange County Fire Authority

FROM: Keith Richter, Fire Chief

SUBJECT: **Certificate of Recognition for Robert Barnhart, Irvine Unified School District**

Summary:

This is an opportunity to recognize a member of the Irvine Unified School District and allow the Board an opportunity to meet and recognize him for his service to the Orange County Fire Authority.

Recommended Action:

Recognize Certificate of Recognition honoree in attendance.

Background:

Robert Barnhart has been employed by the Irvine Unified School District (IUSD) for 40 years, with his most current position being that of the Director of Safety and Facilities. His attentiveness to safety has made OCFA's job of inspecting schools easy. The schools are well maintained, and the OCFA rarely has any problems despite the fact that plans for new schools or any additions are reviewed on a State level and are not required through the local OCFA plan check process.

Robert has also consistently reminded the science teachers not to go overboard on storing chemicals. When games or sporting events are scheduled, Robert ensures that all fire lanes are accessible. Inspections are easily scheduled with either his staff or himself. Robert was also the contact for OCFA when IUSD decided to install solar panels. He was asked if he could get the guidelines into the contract and made sure the solar panel contractor followed every detail.

Robert has been a "partner" in fire life safety without having to be asked. Robert will be retiring in August, so we wish him the best, and he will be missed.

Impact to Cities/County:

Not Applicable.

Fiscal Impact:

Not Applicable.

Staff Contact for Further Information:

Olivia Covarrubias, Executive Assistant
Executive Management
oliviacova@ocfa.org
(714) 573-6023

Attachments:

None.

CONSENT CALENDAR - AGENDA ITEM NO. 2
BOARD OF DIRECTORS SPECIAL MEETING
June 27, 2013

TO: Board of Directors, Orange County Fire Authority

FROM: Lori Zeller, Assistant Chief
Business Services Department

SUBJECT: **FY 2012/13 Mid-Year Budget Adjustment**

Summary:

This item is submitted to request approval to adjust revenue and expenditures to reflect changes identified after adoption of the 2012/13 budget.

Recommended Action:

Authorize the proposed mid-year budget adjustment in the General Fund (Fund 121) including an increase of \$1,760,000 in revenue and an increase of \$1,760,000 in appropriations.

Background:

In January a mid-year financial review was presented to the Budget and Finance Committee and the Board of Directors resulting in a subsequent mid-year budget adjustment that was approved in March. Since that time additional changes have occurred requiring an additional budget adjustment as summarized below.

FY 2012/13 General Fund Revenue and Expenditure Adjustments

- **Assistance-by-Hire (ABH):** In recent weeks, at the request of state and federal agencies, OCFA has deployed personnel to assist with out-of-county emergencies for which OCFA anticipates reimbursement. Due to this recent emergency activity and potential future activity before year end, an increase of \$1.76 million in related overtime/backfill expenditures is being requested. It is anticipated that all of these costs will be reimbursed therefore; revenue in the amount of \$1.76 million will offset these additional expenditures.

Impact to Cities/County:

None.

Fiscal Impact:

See above.

Staff Contacts for Further Information:

Stephan Hamilton, Budget Manager
stephanhamilton@ocfa.org
(714) 573-6302

Tricia Jakubiak, Treasurer
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(714) 573-6301

Attachments:

None.

DISCUSSION CALENDAR - AGENDA ITEM NO. 3
BOARD OF DIRECTORS SPECIAL MEETING
June 27, 2013

TO: Board of Directors, Orange County Fire Authority

FROM: Brian Stephens, Assistant Chief
Support Services Department

SUBJECT: **June Legislative Reports**

Summary:

This item is submitted to provide an update on Federal & State legislative actions affecting OCFA and for approval and adoption of recommended legislative positions.

Recommended Action:

Approve recommended legislative positions.

Background:

A report from our State lobbyist, John Moffatt, will be provided in person to discuss recent actions on the State Budget and other legislative bills pending. At the writing of this staff report, the budget appears scheduled to pass on time for the June 15 deadline and signature by Governor by July 1. The details of that deal will be discussed in greater detail by Mr. Moffatt, but the framework of the budget has been based on the Governor's lower revenue forecasts. Legislative leaders secured some minor modifications to education funding formulas and restoration of some health care services.

In accepting the lower revenue estimates and seeking not to spend "new monies," one impact of that strategy has been restraint in spending the newly levied State Responsibility Area fee monies. At one point, consideration was given to appropriating \$15 million of that revenue for the local grant activities related to reducing hazardous fuel and other wildland fire prevention activities. In the final budget bill, the Administration was successful in arguing against the use of SRA monies until pending litigation is resolved. The OCFA is supportive of the concept to use SRA monies for local grants targeted at those wildland fire prevention activities. If the SRA fee is eventually upheld the grant program could in some part ensure a direct local benefit to residents that pay the fee. At this time, reserving the commitment of those funds pending litigation appears to be a prudent step.

At the federal level, the House Appropriations Committee completed markup of the bill funding the Department of Homeland Security, which included provisions for funding the National Urban Search and Rescue System (USAR). The OCFA had been seeking an increase or maintenance of current FY 13 funding levels. That funding provides OCFA approximately \$1.2 million in reimbursable revenues. Unfortunately, the committee had adopted the President's proposed amount of \$27.5, but through work with our USAR partners and our lobbyists, Holland & Knight, a floor amendment was supported to increase funding to the current FY 13 level of \$35 million. This provides stability as we may now be relatively confident that FY 14 levels will at least remain level for OCFA.

OCFA's focus will now shift to the Senate where USAR has historically received broad support. We are working with our USAR partners and Holland and Knight to work toward the full funding level of \$56 million. In addition as a follow-up to our May trip to Washington DC, we are collecting information requested by Senate staff that will demonstrate the local cost impact to agencies as result of not receiving full funding for this program.

The following is a list of Legislative Bills with staff's proposed positions for the Board of Director's consideration and adoption:

AB 704 (Blumenfield)

Subject: EMS Certification and Licensure-Military Experience

Recommended Position: Support

Summary: This bill requires the Emergency Medical Services Authority (EMSA) to adopt regulations by January 1, 2015, to accept the military education, training, and practical experience of applicants, as specified, towards certification as an Emergency Medical Technician (EMT)-I and EMT-II, and towards licensure as an EMT-Paramedic (EMT-P).

The bill was introduced by the author to address the difficulty veterans have transferring their medical skills into application for civilian employment. A number of veterans with medical training and skills face confusing and sometimes redundant requirements to complete training for skills they can already demonstrate proficiency. The bill does not confer licensure or certification on veterans, but requires EMSA to develop regulations that consider the training provided by United States Armed Forces, the U.S. Military Reserve, the National Guard of any state, or the Naval Militia of any state.

The bill is supported by State and local fire officials, health care representatives, and veterans groups, and ensures adequate regulatory review in developing guidelines. Local officials are also represented on the EMSA Board, and will have ongoing review and input opportunities in the development of regulations. Staff recommends the bill be supported.

SB 109 (Corbett) and SB 338 (Hill)

Subject: Limousine Emergency Exits and Fire Extinguishers

Recommended Position: Support

Summary: Both these bills have been recently amended with language that seek to address the recent tragedy where a limousine fire resulted in several deaths as passengers were trapped and could not extinguish the fire. The bills vary in their procedures for enforcing and requiring modifications to limousines and similar vehicles used on a commercial basis for transport. For purposes of OCFA's analysis, staff focused solely on the requirements in the bill that relate to requiring fire extinguishers be installed and accessible. Other provisions of the bill relate to inspection of vehicles, licensing and emergency exits. The OCFA and fire agencies do not have authority over limousines or vehicles in general when it comes to emergency exits, safety devices or enforcement and inspection of existing laws relating to vehicles. However, given the nature of the recent deaths the fire service has been approached on whether generally fire extinguishers could have assisted.

Without commenting on the details of the specific event, OCFA's Fire Prevention Department believes that the requirement in the bill that fire extinguishers be installed and accessible is reasonable. Extinguisher can be secured and used in a safe manner.

Staff recommends supporting those narrow provisions of the bill. The bills are set for policy hearings during the week of June 17, and legislative staff will review committee analysis and input provided at those hearings by groups such as the California Highway Patrol and/or local law enforcement representatives. OCFA's legislative staff will be prepared to discuss during the June 27 Board meeting and recommend revising our position if those hearings produce new and relevant information.

Impact to Cities/County:

Not Applicable.

Fiscal Impact:

Not Applicable.

Staff Contact for Further Information:

Jay Barkman, Legislative Analyst

jaybarkman@ocfa.org

(714) 573-6048

Attachment:

Federal Lobbyist Report

Holland & Knight

800 17th Street, N.W., Suite 1100 | Washington, DC 20006 | T 202.955.3000 | F 202.955.5564
Holland & Knight LLP | www.hklaw.com

Memorandum

June 14, 2013

To: Orange County Fire Authority

From: Lisa Barkovic
Dan Maldonado

Re: June 2013 Federal Update

This report has been prepared for the Orange County Fire Authority by Holland & Knight LLP to provide a federal update on budget and appropriations issues that are of interest to the Authority. The following is a summary Congressional & Administration action thus far in June 2013.

FY 2014 Appropriations Update

On Wednesday, May 22, the House Appropriations Committee marked up and approved the FY 2014 Department of Homeland Security (DHS) Appropriations Bill by voice vote. The legislation includes \$38.9 billion in discretionary funding for DHS and its related agencies. Funding for Urban Search and Rescue (USAR) and Assistance to Firefighter Grants (AFG) is included in this appropriations bill. Unfortunately, the House Homeland Security Appropriations subcommittee only provided funding for USAR at the President's FY 2014 budget request of \$27.5 million, which was \$7.6 million below the enacted level of FY 2013. Of note, during the markup, the committee adopted an amendment by Representative Charlie Dent (R-PA) that waives restrictions on SAFER firefighter grants, allowing for funds to be used for the retention of existing firefighter personnel.

Because the funding level for USAR was below FY13 levels, Holland & Knight reached out to several key Members of Congress to have an amendment offered during floor debate to increase USAR funding for FY2014. There was not a lot of time to strategize between the when the bill was marked up and when it was brought to the floor. Fortunately, it was not deemed controversial and the amendment for increased funding passed quickly as a voice vote. The following amendments that passed during floor debate and of interest to OCFA are:

- An amendment by Reps. John Runyan (R-NJ) and Bill Pascrell (D-NJ) that increases Assistance to Firefighter Grants (AFG) by \$2.5 million passed by voice vote.
- An amendment by Reps. Michael Grimm (R-NY) and Gerald Connolly (D-VA) that increases Urban Search and Rescue (USAR) funding by \$7.6 million passed by voice vote.
- An amendment by Rep. Dave Reichert (R-WA) to add \$1.8 million to the U.S. Fire Administration (USFA) budget passed by voice vote.

The House approved the bill on the floor on June 6 by a vote of 245 to 182.

The Senate is expected to release and mark-up their Homeland Security Bill the last week of June. It is possible that it could slip to after the July 4th recess.

USAR Outreach

H&K was reached out on May 20, 2013 by Senator Tom Coburn's (R-OK) Homeland Security and Governmental Affairs Committee staffer, Kathryn Edelman to discuss search and rescue response to the deadly tornadoes in Oklahoma. Senator Coburn is the Ranking Member on the committee which has jurisdiction over authorization of USAR programs. OCFA met with Ms. Edelman during the May fly-in trip. We provided Ms. Edelman with information on the deployed and activated taskforces. Moving forward, H&K is working to find a way to contact those Congressional offices that are affected whether it be they represent an area in need of help or represent an area with a deployed taskforce.

FY 2013 Grant Funding

On May 21, DHS announced over \$1.5 billion in available funding for FY 2013 preparedness grant programs. The funds are intended to "assist states, urban areas, tribal and territorial governments, non-profit agencies, and the private sector in strengthening our nation's ability to prevent, protect, mitigate, respond to, and recover from terrorist attacks, major disasters and other emergencies."

Programs covered by the funding announcement that are of interest to OFCA are:

- [Homeland Security Grant Program \(HSGP\)](#)
 - State Homeland Security Program (SHSP)
 - Urban Area Security Initiative (UASI)
- [Emergency Management Performance Grants \(EMPG\)](#) (awarded by region)

All applications are due by June 24, 2013, by 11:59 p.m. EDT. For the full DHS release and a full list of program allocation amounts, please click [here](#).

H&K analyzed the funding available for UASI areas. In FY 2012, there were 31 cities/regions receiving UASI funding. Congress recommended to DHS in its FY13 bill to reduce the number of UASI cities further. There are now only 25 cities receiving UASI. The Santa Ana/Anaheim region saw their funding reduced from \$4.45 million in FY12 to \$3 million for FY 13. This needs to be watched in the coming year as OCFA can receive funding through this program.

FCC Releases Order on "Text-to-911": The Federal Communications Commissions (FCC) released a report in May to order requiring cellular service providers to send an immediate "bounce-back" message to individuals who try to contact 911 via text message, if and when "text-to-911" services are not available or the local Public Safety Answering Point (PSAP) is not capable of receiving text messages. The order also requires providers who offer text-to-911 services to accommodate PSAP requests for temporary suspension of the service for any reason (network congestion, PSAP failure, call-taker overload, etc.). All providers must comply with the rule by September 30, 2013.

DISCUSSION CALENDAR - AGENDA ITEM NO. 4
BOARD OF DIRECTORS SPECIAL MEETING
June 27, 2013

TO: Board of Directors, Orange County Fire Authority

FROM: Keith Richter, Fire Chief

SUBJECT: **Refunds for Unverified Hazardous Materials Disclosure Inspections**

Summary:

This agenda item is submitted to request Board authorization to issue refunds to businesses that were billed for hazardous materials disclosure inspections for FY 2005/06 through 2011/12, the performance of which could not be verified during the audit of inspection records.

Recommended Actions:

1. Direct staff to issue refunds to businesses that were billed for hazardous materials disclosure inspections for FY 2005/06 through 2011/12, the performance of which could not be verified during the audit of inspection records.
2. Direct staff to circulate notice to the affected businesses of the availability of a refund to enable those businesses to claim their refunds.
3. Direct staff to make the necessary budget adjustments.

Background:

At the October 25, 2012 meeting of the OCFA Board of Directors, staff was directed to bring findings back to the Board identifying those businesses that were billed for hazardous materials disclosure inspections, the performance of which could not be verified through the OCFA's audit of physical inspection records. The Board also required that all 2012 hazardous materials inspections be conducted at all applicable businesses to ensure the safety of all such operations, and that all those inspections have been completed.

The Inspection Process and Results

Following collection of inspection files and records from all OCFA Fire Stations and the Fire Prevention Department, a team of staff members independent from both the Fire Prevention and the Business Services Departments was assembled to perform an internal audit of the inspection records. The audit team makeup and procedures were reviewed by the District Attorney's Office and an outside auditor, Conrad, LLP, which also reviewed and audited the OCFA audit.

Pursuant to the agreed-upon procedures, the audit team was provided a list of all businesses that had been billed for hazardous materials inspections dating back to 2005. Because several types of inspections are performed by local fire station personnel, the files containing the hazardous materials inspections are maintained on an address-by-address basis in files that each contain several years' worth of results of hazardous materials and other inspections as well. And since

only some businesses have hazardous materials in quantities that require inspections, only about 10% of those files contain records of inspections for hazardous materials.

As a result, the first step in the audit process was to search through each and every inspection file (approximately 30,000 address files) to identify those files which were for businesses with hazardous materials in quantities triggering program inspection requirements (approximately 3,000 address files per year).

After separating out the inspection files for those businesses in the hazardous materials disclosure program, the audit team then reviewed the contents of the files to determine whether paper records and/or computer entries existed that verified the performance of a hazardous materials inspection for each year of the audit period. Unfortunately, the electronic versions of the hazardous materials inspections records were kept on an antiquated system which overwrote the inspection history data annually. As a result, it was not possible to use electronic records to audit the inspections, so the paper files were heavily relied upon. That computer system is being updated as part of the records management system upgrades.

The audit team was directed to determine which files evidenced that an inspection had been performed, and which files did not evidence that an inspection had been performed. Where files contained no evidence or only inconclusive evidence of an inspection, the audit team recorded that the file did NOT evidence that the inspection had been performed. In other words, if an inspection had actually occurred but there was insufficient evidence to verify that it had occurred, the audit team erred in favor of the business and concluded the inspection had not occurred.

Upon completion of that audit, an external auditing firm (Conrad, LLP) conducted a review audit to test and further verify the results of the internal audit. As a result of these audit steps, it was determined that if all potential refunds were in fact requested, the refunds could amount to \$1,751,044, broken down by fiscal year as follows:

Fiscal Year	Estimated Refund Amount
2005/06	\$383,265
2006/07	\$394,115
2007/08	\$371,270
2008/09	\$164,694
2009/10	\$128,172
2010/11	\$123,673
2011/12	<u>\$183,855</u>
Total	\$1,751,044

Upon Board approval, OCFA will make the refund announcement via a press release and by mailing notice to all affected businesses that they are due a refund, as well as providing a link on the OCFA website for information on the refund process. The notice will include a voucher specifying the exact amount of the refund. The refund claims process would enable businesses to claim refunds for unverified hazardous materials disclosure inspections that were billed and paid.

Impact to Cities/County:

None

Fiscal Impact:

An estimate for refunds was included in the FY 2012/13 adjusted budget, in an amount of \$350,000. The proposed value of refunds, based on the audit of physical inspection records for FY 2005/06 through 2011/12, is \$1,751,044, which is \$1.4 million more than is currently in the FY 2012/13 budget. Because some of the businesses will have moved or closed or for some other reason may not seek the refund, staff does not anticipate that it will receive refund requests for the entire amount. However, since OCFA has not had to issue refunds previously, it is difficult to estimate what percentage of the businesses will seek refunds.

Staff Contacts for Further Information:

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keithrichter@ocfa.org

(714) 573-6010

Craig Kinoshita, Deputy Fire Chief

craigkinoshita@ocfa.org

(714) 573-6014

Attachments:

None

REPORTS – AGENDA ITEM NO. 5
BOARD OF DIRECTORS SPECIAL MEETING
June 27, 2013

CHIEF'S REPORT

1. Customer Satisfaction Survey Results by City - May 2013

CUSTOMER SATISFACTION SURVEY

Attachment 1

Data by City for May 1 - 31, 2013

CITY/AREA	FORMS SENT	FORMS RETURNED *	PERCENT RETURNED *	AVERAGE RATING
Aliso Viejo	10	3	30.00%	100.00%
Buena Park	126	18	14.29%	96.58%
Coto de Caza	19	7	36.84%	100.00%
Cypress	54	9	16.67%	96.63%
Dana Point	78	20	25.64%	93.93%
El Modena	5	0		
Emerald Bay	8	0		
Irvine	321	78	24.30%	97.89%
La Palma	23	4	17.39%	94.64%
Ladera Ranch	2	1	50.00%	100.00%
Laguna Hills	72	17	23.61%	99.78%
Laguna Niguel	82	30	36.59%	99.15%
Laguna Woods	152	63	41.45%	98.81%
Lake Forest	125	34	27.20%	96.02%
Los Alamitos	19	8	42.11%	95.98%
Las Flores	1	1	100.00%	89.29%
Midway City	18	5	27.78%	99.29%
Mission Viejo	177	60	33.90%	98.01%
Modjeska Canyon	2	1	50.00%	100.00%
Orange Park Acres	2	0		
Placentia	61	21	34.43%	97.11%
Portola Hills	0	0		
Rancho Santa Margarita	47	6	12.77%	100.00%
Rossmoor	10	3	30.00%	96.90%
San Clemente	81	26	32.10%	98.20%
San Juan Capistrano	66	18	27.27%	97.82%
Santa Ana	389	71	18.25%	94.84%
Santa Ana Heights	6	1	16.67%	100.00%
Santiago Canyon	2	0		
Seal Beach	109	38	34.86%	94.42%
Silverado Canyon	1	2	200.00%	100.00%
Stanton	88	8	9.09%	96.88%
Sunset Beach	0	0		
Trabuco Canyon	12	3	25.00%	100.00%
Tustin	124	28	22.58%	95.25%
Villa Park	11	3	27.27%	96.43%
Westminster	168	42	25.00%	95.25%
Yorba Linda	104	28	26.92%	96.64%
Non-OCFA cities	20	9	45.00%	94.44%
TOTALS/AVERAGE	2,595	666	25.66%	97.28%

* Forms Returned and Percent Returned include forms sent in prior months, received this month.